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I hereby certify that this correspondence is being transmitted by facsimile to:

ATTN: Examiner Olisa Anwah
Facsimile number: 703-872-9314
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

on 4-28-04

Theresa M. James
Theresa M. James
Asst. to Jeffrey R. Kuester - Reg. No. 34,367

In re application of:	Quinn et al.	Confirmation No.:	1291
U.S. Serial Number:	09/473,667	Art Unit:	2645
Filing Date:	December 29, 1999	Examiner:	Olisa Anwah
Our Reference Number:	190251-1760		
Title:	Integrated Tone-Based and Voice-Based Telephone User Interface		

Copy of filed Response to First Office Action (dated 1/23/2004)

Copy of PTO date-stamped returned postcard (stamped 1/26/2004)

*TOTAL # OF PAGES
TRANSMITTED 21*

Serial No.: 09/473,667

Filed: December 29, 1999

Patent No.: N/A

Issued: N/A

Applicant: Quinn et al.

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

Docket No.: 190251-1760

C/M Date: 1/23/04

EM No.: N/A

Due Date: January 24, 2004

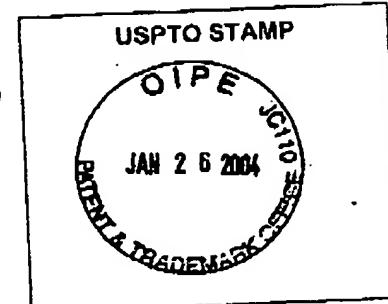
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 RCE Application Transmittal Pg.
 Missing Parts Response
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 Declaration & Power of Attorney
 Preliminary Amendment
 Small Entity Status Claimed
 IDS/Form 1449
 Cited Reference(s) ()
 Assignment/Assign't Cover Sheet
 Terminal Disclaimer
 Amendment Transmittal Page
 Amendment:
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 After Not. Allow Unentered
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 to:
 Claim of Priority & Sub. Cert. Copy
 of Foreign Application
 Other:

Person Mailing: JRK/TMJ



Request to Rescind Non-Pub.
 Petition to Make Special
 Status Inquiry (in duplicate)
 Notice of Appeal
 Appeal Brief (in Triplicate)
 Request for Refund
 Request for Correction F/R
 Notice of Continuation Appl.
 Issue Fee Trx. In Dupl.
 Sheets of Drawings
 Formal Informal
 Letter/Trx. To Draftsman
 Prior to NOA W/I NOA
 Request for Cert. Of Correct.
 Certificate of Correction x 2
 Maintenance Fee Transmittal
 3.5 7.5 11.5
 in duplicate

Responsible Atty: JRK/SSH

KAYDEN
HARASCHER & RISLEY, LLP.

0 2004

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

MAIL STOP: Non-Fee Amendment
Commissioner For Patents
P.O. Box 1450
Alexandria, VA 22313-1450

on 1/23/04

Jeffrey R. Kuester

In re application of: Quinn et al.

Group No.: +291 2645

Serial Number: 09/473,667

Examiner: Olisa Anwah

Filing Date: December 29, 1999

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

Attached are the following documents for filing with the USPTO:

Postcard
Amendment Transmittal Form (1 Page)
Response to First Office Action

In re PATENT application . Quinn et al.

Examiner: Olisa Anwah

Serial No: 09/473,667

Group No.: 1291

Filed: December 29, 1999

Docket No.: 190251-1760

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

AMENDMENT TRANSMITTAL LETTER**MAIL STOP: Non-Fee Amendment****Commissioner For Patents****P.O. Box 1450****Alexandria, VA 22313-1450**

Sir:

Transmitted herewith is an amendment in the above-identified application.

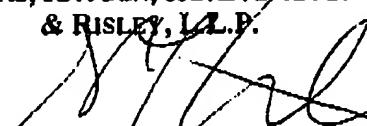
Response/Amendment
 Fee as Calculated Below
 No additional fee is required.
 Small Entity status has been established.

Terminal Disclaimer
 Corrected Drawings
 Other:

CLAIMS AS AMENDED FOR LARGE ENTITY					
	Claims After Amendment	Highest Prev. Paid For	Extra	Rate	Additional Fee
Total Claims	41	- 41	0	x \$18.00	= \$0
Independent Claims	7	- 7	0	x \$84.00	= \$0
Total Additional Fee for this Amendment					= \$0

A check in the amount of \$ is enclosed.
 A Credit Card Payment Form PTO-2038 is attached in the amount of \$
 The Commissioner is hereby authorized to charge to our Deposit Account No. the amount of \$ for the fee identified above. A duplicate of this Amendment Transmittal Letter is included herewith.
 The Commissioner is authorized to charge any insufficiencies, and the Commissioner is hereby requested to credit any overpayments to our Deposit Account No. 20-0778.

Customer No.: 38823

THOMAS, KAYDEN, HORSTEMEYER
& RISLEY, L.L.P.Date: 1/27/04

 Jeffrey R. Kuester, Reg. No. 34,367
 Attorney for Applicant(s)

Serial No.: 09/473,667

Filed: December 29, 1999

Patent No.: N/A

Issued: N/A

Applicant: Quinn et al.

Title: Integrated Tone-Based and Voice-Based Telephone User Interface

Docket No.: 190251-1760

C/M Date: 1/23/04

EM No.: N/A

Due Date: January 24, 2004

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RCE Application Transmittal Pg.
 Missing Parts Response
 Copy of Missing Parts Notice
 Resp. Incomplete Application Papers
 Copy - Not Incomplete Appl. Papers
 Declaration & Power of Attorney
 Preliminary Amendment
 Small Entity Status Claimed
 IDS/Form 1449
 Cited Reference(s) ()
 Assignment/Assign't Cover Sheet
 Terminal Disclaimer
 Amendment Transmittal Page
 Amendment:
 Non-Final Final
 After Not. Allow Unentered
 Petition for Extension of Time
 to:
 Claim of Priority & Sub. Cert. Copy
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Request to Rescind Non-Pub.
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Person Mailing: JRK/TMJ

Responsible Atty: JRK/SSH

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:)
Quinn et al.) Group Art Unit: 2645
Serial No.:09/473,667) Examiner: Olisa Anwah
Filed: December 29, 1999) Confirmation No.: 1291
For: Integrated Tone-Based and Voice-Based) TKHR Docket: 190251-1760
Telephone User Interface)
)

RESPONSE TO FIRST OFFICE ACTION

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The non-final Office Action mailed October 24, 2003 (Paper No. 7), has been carefully considered. In response thereto, Applicants respectfully request entry of the following amendments and consideration of the following remarks.